

NOTE: The following information is relevant for Domestic and International customers of DHL Express.

EFFECTIVE: March 16, 2008

General: Changes to the default weight* and minimum consolidated average weight affecting Express and Ground services.

Air Express shipping

Domestic

The default weight is 10 lbs. for DHL NEXT DAY: 10:30 AM, 12:00 PM, 3:00 PM and DHL SECOND DAY packages, and is 2 lbs. when using the DHL Express envelope.

The minimum consolidated average weight is 10 lbs. for DHL NEXT DAY: 10:30 AM, 12:00 PM, 3:00 PM and DHL SECOND DAY packages, and is 2 lbs. when using the DHL Express envelope.

International

The default weight is 25 lbs. for DHL WORLDWIDE PRIORITY EXPRESS, DHL INTERNATIONAL DOCUMENT SERVICE, and DHL IMPORT EXPRESS packages, and is 2 lbs. when using the DHL Express envelope.

Domestic Ground shipping

The default weight for DHL GROUND is 12 lbs.

The minimum charge for shipment consolidation** is \$4.20 and the minimum consolidated average weight is 12 lbs.

* DHL's Shipments charges may be based on the greater of customer designated weight, the actual or dimensional weight or a default weight where appropriate. Any shipments may be re-weighed and re-measured by DHL to make the appropriate corrections on shipping and billing documents. If you fail to record the weight of the Shipment on the waybill at the time of tender, and the Shipment is not re-weighed, a default weight charge will be applied to your Shipment. If you fail to indicate both the weight and the package type as required on the waybill, we may at our discretion apply a default weight.

** Consolidate multiple-piece shipments for a single destination or split-single shipments for multiple destinations.