Currently, your e-commerce software includes the basic costs for your buyers, including: cost of goods, local taxes, insurance and shipping charges. By providing your customers with their total costs (including Customs duties, taxes and fees), your company helps avoid unexpected returns, unaccounted costs and unhappy customers. DHL Express offers solutions to seamlessly integrate into your current e-commerce system. The DHL XML Service suite includes essential Customs information needed for successful international purchases.
EXAMPLE OF DHL XML SERVICES INTEGRATION

You simply develop your company’s presentation layer, attach it to the XML-based services and send DHL the Harmonized System (HS) code for each item available for purchase. DHL XML Services checks each item in the shopping cart for Customs restrictions and requirements as well as duties, taxes and fees required for import into the country.

FEATURES

- **Landed Cost Estimator** – get an estimate of duties, taxes and other import fees
- **Product Compliance Check** – ensure your commodities comply with each country’s import and export regulations
- **Trade Document Library** – access import and export documents organized by country to accompany your shipment

XML INTEGRATION REQUIREMENTS

Technical Support will provide specifications, plus testing and certification support. For the most accurate information, please provide the following:

- **Landed Cost Estimates**: Harmonized System code associated with commodities being shipped, values, and countries of manufacture
- **Rate Quote**: Origin and destination country, shipment weight, dimensions and value

CONTACT DHL EXPRESS

Please contact your Sales Representative or Technical Support at 1-800-527-7298 or email xmlrequests@dhl.com and specify that you would like landed cost estimates, rate quotes or both.