NO ONE KNOWS AUSTRALIA LIKE WE DO.

DHL delivers above expectations to and from this dynamic destination.
Welcome to Australia

Since the 2005 U.S.-Australia Free Trade Agreement, U.S. firms continue to forge lucrative new opportunities in this thriving market. DHL Express assures you industry-leading transit speed to fuel your Australian success, thanks to a new direct flight departing from our global Cincinnati hub. The new flight improves transit times in the major Australian metropolitan areas of Brisbane, Melbourne and Sydney by at least one day. As the first international express carrier in Australia, no one has more experience than we do. Strong Customs relationships and local market knowledge maximize your business to and from this vast region.

SPEED WITH NO LIMITS.

- Import: 1-day delivery by noon from Australia to Los Angeles or San Francisco. 2-day delivery by noon from Australia to rest of U.S.
- Export: 3-day delivery from the U.S. to Brisbane and Sydney when shipping Monday* through Wednesday. 2-day delivery to Brisbane, Melbourne and Sydney when shipping on Thursday. 1-day delivery to Brisbane, Melbourne and Sydney when shipping on Friday.
- DHL assures customers faster transit times than any other express carrier from the U.S. to Melbourne and Brisbane, as a result of two weekly B747-400 freighter flights added in 2012. In metro Australia areas, 9 AM, 12 PM and end-of-day service are all available.
- DHL Express directly services 98% of the Australia market; only 2% of the population in remote areas are served with reliable third-party resources including Australia Post E-Parcel and Toll Priority.

SECURITY + CONVENIENCE = PEACE OF MIND.

- DHL Express is the global industry leader in the number of TAPA-certified facilities. This global security and safety certification is awarded by Transported Asset Protection Association (TAPA) to facilities that comply with the highest security standards.
- More than 170 DHL Express facilities around the world are TAPA-certified, including all key North American hubs and gateways, as well as the Sydney Service Center, Sydney Gateway, Melbourne Gateway, Homebush Service Center, Mulgrave Service Center and Canberra Service Center. DHL Express New Zealand has two TAPA-certified sites at Wellington and Auckland.
- The DHL Express Perth facility has achieved the highest level of Technology Asset Protection Association (TAPA) accreditation. The building’s advanced security features include high resolution, 24-hour security monitoring system and a “secured holding” area for the handling of high value and sensitive goods.
- DHL Express Australia facilities are also accredited by the Security Construction and Equipment Committee (SCEC) for “Overnight Courier Services” and “Safe Hands” for Australian Government secured and diplomatic shipments. The SCEC is responsible for the evaluation of security equipment for use by Australian Government departments and agencies.
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<th>U.S. - AUSTRALIA</th>
<th>TRANSIT TIMES</th>
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<td>MON-WED</td>
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<tr>
<td>Chicago/Miami/San Francisco/New York to Brisbane, Sydney, Melbourne</td>
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<td>Melbourne/Sydney/Brisbane/Perth to Los Angeles, San Francisco</td>
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<td>Melbourne/Sydney/Brisbane/Perth to New York, Chicago, Miami</td>
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* Four-day transit to Melbourne on Monday.

Transit times may vary by origin and destination postal (zip) codes, commodity type, week-day shipped, pick up time, size, weight.
AWARD-WINNING RELIABILITY.

- DHL Express Australia won an Import Export Industry Award from Atlas Currency in 2011 that recognized the team’s excellence in service and innovation, representing the category Large Freight, Logistics or Express Provider.
- DHL Express U.S. earned the 2011 President’s Award at the first annual Strategic Supplier Awards, presented by Atlas Air Worldwide for “Exceptional Service and On-Time Delivery”.
- In 2010, DHL Express U.S. was awarded the multi-site ISO 9001:2008 certification. DHL Australia and DHL New Zealand are ISO 14001 certified since 2008. ISO certification is the world’s most recognized, widely-used measure of quality management system standards.

THE DHL DIFFERENCE: WHY WE’RE YOUR SPECIALISTS IN AUSTRALIA.

- Established in 1973 as the first international express company to serve the region, DHL Express has extensive Australian market experience and long-standing local customs relationships.
- B747-400 freighter flights to Australia hold as much as 113 tons of cargo capacity, providing customers ample availability on this vital and fast-growing U.S. Oceania trade lane.
- A strong DHL Australia ground infrastructure includes more than 960 employees, 315 vehicles and 18 facilities. Seven gateways include Sydney, Brisbane, Melbourne, Perth, Adelaide, Darwin and Cairns.
- The Sydney hub, a dedicated DHL Express cargo facility and the largest of its kind in Oceania region, facilitates fast clearance on arrival. It houses a regional Quality Control Center, (QCC) that monitors Asia-Pacific facilities 24/7 enabling real-time shipment management. DHL Express is the only express firm with an Australian QCC facility.
- DHL Express Australia invested $4.3 million in 2012 to consolidate Sydney Service Centers and create a new state-of-the-art 44,600 square feet facility.
- DHL Express Australia is investing over $4.8 million in the Melbourne Super Center Centralization & Expansion, which will increase capacity from 19,700 square feet to 56,500 square feet to accommodate for growth.
- DHL Express has served the U.S. since 1969 and currently has more than 5,000 employees, 2,500 vehicles, five strategically-located gateways and 90 service centers, all focused on supporting international delivery excellence.
- DHL Express is investing $47 million during 2012-2013 to expand its hub at the Cincinnati/Northern Kentucky airport, including a new 193,000 square-foot sort facility to support global markets like Australia.

Note: Routes are subject to change.

Sources: Central Intelligence Agency (CIA) World Factbook; U.S. Department of State, Bureau of East Asian and Pacific Affairs (state.gov); export.gov/FTA/Australia

Australia Trade Lane Facts

- The 2005 U.S.-Australia Free Trade Agreement lowered trade barriers relating to duties and taxes.
- Exports are valued at $266 billion (2011 est.) including exports to the U.S., Australia’s fifth-largest exporting partner.
- Imports are valued at $236.3 billion (2011 est.), with 11.1% from the U.S., the 2nd largest import partner after China.
- Australia has an affluent and diverse population of more than 22 million, with its standard of living among the highest in the G7.